

## PT. BASK GILI MENO PRIVACY POLICY

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### Introduction

This privacy policy describes how PT. Bask Gili Meno and our affiliates (collectively “**BASK**” or “**we,**” “**our,**” or “**us**”) collect, use, and/or share information about you when you visit our website or use/download our marketing material.

To protect your privacy, we have voluntarily undertaken this initiative to protect and respect your privacy to our website and materials. By visiting this website, you are accepting and consenting to the practices of BASK’s or our affiliates in regard to collection, storage, sharing and use of your information and data, and other activities as described. ***If you do not agree to this privacy policy, do not access our website and in the case of mobile applications, kindly uninstall the mobile applications immediately.***

For the purpose of the personal information protection, the contact for the ‘data controller’ is PT. BASK Gili Meno with registered address at Jimbaran Arcade Ruko C, Jalan Raya Uluwatu, Kelurahan Jimbaran, Kecamatan Kuta Selatan, Kabupaten Badung, Bali – Indonesia 80361.

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#### **1. The Information We Collect from You**

Commencing from your interaction with our website and/or materials, we will collect all related information that identifies or can be used to identify you personally.

We may collect such information from you automatically or you may choose to provide information by corresponding with us through an advert, phone, email or otherwise. The information you give us may include your personal details such as: your name, email address and phone number or any other details that is required.

The information that we received from you will be deemed valid and we will not be responsible for any misrepresentation on such information

With regard to each of your visits to our website, we may automatically collect the following information:

- Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number.

We may, from time to time, assign or supplement the information we collect from you to our affiliates or third-party vendors for various purposes to enhance our ability to serve you, to tailor content and ads to you, and to offer you opportunities that may be of interest to you.

We may also disclose your personal information to any third party :

- In the event that we sell or buy any business or assets, in which case we may be required to disclose your personal information to the prospective seller or buyer or such business or assets; or

- If we or substantially all of our assets are acquired by a third party, in which case your personal information held by us will be one of the transferred assets; or
- If we are under a duty to disclose or share your personal information in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of BASK, our clients, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction, or any other reasons that is required by law.

## 2. Why & How We Use Your Personal Information

We will use your personal information lawfully for the purpose of :

- To provides you with information that you request in general, or related to the updates and marketing/advertising materials, also to manage all matters relating to our business, but only where your interest and fundamental rights do not override those interests;
- To provide you with information about other services we offer that are similar to those that you have already enquired about and with information about services we feel may interest you, or to notify you about the changes to our services;
- To provide you with updates about any matters relevant to our business and other topics that we believe may be of interest to you;
- To make suggestions and recommendations to you and other users of our site about services that may interest you or them;
- To carry out our obligations arising from any contracts entered into between you and us to provide our services and to provide you with information about the services we provide;
- To administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- To improve our site and ensure that content is presented in the most secure and effective manner for you and for your computer/access devices;

### Personal Information from other sources

We may process information about you received from your usage of any of the other websites we operate or the other services we provide. We may also receive information about you from the third parties we work closely with (including, for example, developers, business partners, advertising networks, analytical providers and search information providers).

Please avoid supplying us with any other person's personal information, unless we have requested you to do so.

## 3. Consent

By using our website, you hereby agree, accept, authorize and consent for us to process your personal information for the purpose as specified above You are free to withdraw your consent at any time. If you wish to withdraw your consent to our processing of your personal information for the purposes set out in this privacy policy, please contact us at [info@baskgilimeno.com](mailto:info@baskgilimeno.com).

## 4. Keeping Your Personal Information Secure

The personal information that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA") for the purposes of things such as carrying out administration, the fulfilment of any request made by you, and the provision of support services. It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers or sub-contractors.

Any personal information transferred will receive an appropriate level of protection as required by the Data Protection laws. Third parties will only process your personal information on our instructions and on the basis that the information is kept secure and confidential.

Although we take appropriate measures to protect your personal information, we cannot guarantee the security of your personal information transmitted to our site; any transmission is at your own risk.

However, remember that, unfortunately, no personal information is guaranteed to be 100% secure and you are always responsible for keeping your personal information secret and safe. If you believe your personal information has been breached, please contact us immediately at [info@baskgilimeno.com](mailto:info@baskgilimeno.com).

## **Your Rights**

You have the right to :

- **Access your information**  
You are entitled to request access to the information we hold about you (known as a 'data subject access request'). You have the right to: (i) obtain confirmation from us regarding the manner in which your personal information is being processed and (ii) be provided with copies of your personal information that we have processed.
- **Correct your information**  
If the information we hold for you is incomplete or incorrect, you have the right to request a correction.
- **Right to be forgotten**  
Where there are no reasons for continuing the processing of your personal information, you are able to request the removal or deletion of the personal information.
- **Object to processing**  
Where the firm relies on legitimate interest for the processing of your personal information, or for the purposes of direct marketing, you have the right to object to the processing.
- **Request the restriction of processing**  
You are entitled to request for a suspension for the processing of your personal information, for example, if you are awaiting the reasons for the processing of the information or require us to establish its accuracy.
- **Transfer your personal information**  
You have the right to receive the personal information we hold about you in an easily readable and transferrable format; you are also entitled to request that we transfer your personal information to another party directly.

It is important that the personal information we hold for you is accurate and up to date. If you would like to exercise any of your rights as specified above, please contact us at [info@baskgilimeno.com](mailto:info@baskgilimeno.com).

Our site may, from time to time, contain links to and from other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal information to these websites.

## **5. Sharing Your Personal Information**

Some third-party vendors may process your personal information on our behalf. We will provide these trusted third-party vendors only the information they need to perform their specific services for the exact purpose as specified by us.

We may share your personal information with third-party IT company who support our website and network system, also we may also share your personal information to a marketing companies to help us manage our electronic marketing services/communications with you.

We may also share your personal information with Google, Facebook, or other third-party ad partners/social media platform so they can show you products that might interest you while you are browsing with the internet. This is based on either your consent to marketing or your acceptance of cookies in our website.

#### **6. Cookies**

This website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

#### **7. Others**

Our site may, from time to time, contain links to and from other websites. If you follow a link to any of those websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for those policies. Please check those policies before you submit any personal information to those websites.

We reserve the right to revise/change this privacy policy or any part of it from time to time and we may or may not provide you with a new policy notice where any changes/updates are made. We may also notify you through other means, about the processing of your personal information.